

# Ready for an Interview Room upgrade?

## Here's how to upgrade:

**1. Start by finding your system serial number.** You can locate your system serial number on a system sticker of the PC.

**2. Consider the two upgrade options: standard upgrade and HD upgrade.** The HD upgrade offers the best results if you'd like more camera resolution and video clarity.

**3. Contact us.** Our technical support team will perform a complimentary system diagnostic. You can reach them at 877-674-3031 or [tech-support@signalscape.com](mailto:tech-support@signalscape.com). Or contact our sales team for pricing and a quote at (888)685-2100 or at [sales@signalscape.com](mailto:sales@signalscape.com).

## The easiest way to upgrade to the latest interview room equipment.

As a StarWitness customer, you can easily upgrade your interview room equipment. And you get your choice of two options; neither requires any wiring changes or significant modifications to your equipment setup.

Our standard upgrade offers a direct plug-and-play system replacement. Or take your equipment to the next level with our HD upgrade, offering high-definition video cameras and a high-definition recording system.

### What's included:

- New Windows PC system with the latest specifications
- Three-year on-site PC warranty
- Compatible with your current equipment; no need to rewire

**“The fact that the StarWitness system... runs on a [Windows] PC, makes setting up access and security a breeze. Another benefit is continuity of operation. With alternative systems, such as DVRs, Investigators have to learn and be familiar with each model DVR's operations. Nightmare is a word that comes to mind...”**

**- Michael R. Benton, Director of IT  
Saint Martin Parish Sheriffs Office**





# Assess your situation.

Consider upgrading if:

- Your equipment is six years old or older.
- Audio and video quality are not up to your standards.
- You want to take your camera resolution to the next level, which is especially helpful when showing videos on larger screens such as HDTVs.
- Your system is running an older version of Microsoft Windows.
- You have an older version of the StarWitness software.
- Your system's remaining storage capacity is getting low.
- You're experiencing errors with your current equipment.

*If you need help assessing your system, contact our technical support team at 877-674-3031 or [tech-support@signalscape.com](mailto:tech-support@signalscape.com). Our technicians will perform a system diagnostic and consultation at no charge.*

## Our Track Record

For over 22 years, we've been designing, building, selling, repairing, and upgrading video equipment for our customers. Our long-standing and deep industry relationships enable us to continue providing you with the best equipment. Our stellar support team ensures you'll get continued great use of your interview room.

## Future Proof your Interview Room

Our latest software release allows you to upload your recordings directly to Microsoft One Drive and share your files from your cloud service. And we're not stopping there. We're integrating with other cloud-based evidence management systems so you can upload directly to your existing cloud system.

	STANDARD UPGRADE	HD UPGRADE
CPU	Core i5-9500	Core i7-10700
RAM	8GB	16GB
STORAGE	2x3TB RAID	2x4TB RAID
CAPTURE	Analog SD (CVBS, 480i)	Digital HD (HD-SDI, 1080p)
CAMERAS	(Use in-place cameras)	Digital dome or concealed (HD-SDI, 1080p)
WARRANTY	Three-year on-site PC system warranty	Three-year on-site PC system warranty and one-year camera warranty

Contact us for a quote or more information:  
**(888)685-2100**  
[sales@signalscape.com](mailto:sales@signalscape.com)